

MOBILYZE 2019 R1

RELEASE NOTES

May 15, 2019

Thank you for using BlackBag Technologies products.

The Release Notes for this version include important information about new features and improvements made to Mobilyze. In addition, this document contains supported versions and system requirements. While this information is complete at time of release, the information below is subject to change without notice and is provided for informational purposes only.

SUMMARY

To enhance our mobile forensic tool further, the new features and enhancements of Mobilyze 2019 R1 include:

- Support added for 2018 iPhone models XS, XS Max, and XR
- Improvements were added to debug console

RESOLVED ISSUES

- [MZ-2445](#) Generate report completes without heif-convert.exe error
- [MZ-2430](#) Picture attachments for Kik messages displayed in Report View
- [MZ-2405](#) Chrome iOS normalization completes successfully

DEVICE COMPATABILITY

iOS

- iPhone 3G and newer with iOS 4.0 to 12.0
- All iPads with iOS 4.0 to 12.0
- iPod Touch 2G and newer with iOS 4.0 to 12.0

ANDROID

- Devices running Android 5.0 to 8.0 (without encryption)
- Devices manufactured by: Samsung, Motorola, HTC, LG, Google Nexus

Note*: Additional devices running Android 5.0 or later may function properly if the appropriate USB driver for Windows OS is installed. For older models using Android 4.0, please use Mobilyze 2018 R2.

SYSTEM REQUIREMENTS

OPERATING SYSTEM SPECIFICATION	Mac OS X Yosemite (10.10) or higher / Windows 7 or higher
COMPATIBILITY	Mobilyze runs on Intel® based systems only Mobilyze requires the following additional software: <ul style="list-style-type: none">• iTunes 12.6 or higher• QuickTime 7.6.9 or higher for Mac, and Windows Media Player 12 for Windows
MINIMUM REQUIREMENTS	<ul style="list-style-type: none">• Mac OS X Yosemite (10.10) or Windows 7• 2.6 GHz Intel Dual Core i5• 8 GB 1067 MHz DDR3• 25GB of Disk Space• 1024 x 768 or higher screen resolution

OPTIMUM REQUIREMENTS	<ul style="list-style-type: none">• Mac OS X macOS Mojave(10.14.4) or Windows 10• 3.1 GHz 6-Core Intel Xeon E5 or better• 16 GB 1866 MHz DDR3• 25GB of Disk Space1680 x 1050 or higher screen resolution
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*Note: For Windows systems, Mobilyze uses whatever the default app may be for playing media files. Windows Media Player 12 is recommended. If Windows examiners do not have QuickTime installed and they wish to play certain file types such as .AMR files (voicemail, etc.) they will need to install some non-default codecs, following the instructions found here: <http://shark007.net/win8codecs.html>

SUPPORT

If you need support, we are here to help.

Search our Knowledge Base articles for instant answers or Submit a Request at <https://www.blackbagtech.com/support.html>. When you submit your request for support, someone from our technical support will respond.